

Win Your Child's Height in Books Competition 2018

Terms and conditions

1. The 'Win Your Child's Height in Books' prize draw (the "**Competition**") is open to parents and legal guardians or individuals who have parental responsibility for children or step children who are between 0 and 16 years of age and who are UK residents, excluding employees of Computershare Voucher Services Limited ("**CVS**"), its group companies or their family members, or anyone else connected with the Competition. We reserve the right to ask for proof of age of the children of entrants to the Competition.
2. To enter the Competition you must comment on any post relating to the Competition made by CVS on our Facebook page (www.facebook.com/computersharevoucherservices) between Thursday 01 March 2018 and Saturday 31 March 2018 (inclusive) which features the hashtag #Missingword.
3. If you have any questions about how to enter the Competition, please see our FAQs or email updates@computersharevoucherservices.com with 'Win Your Child's Height in Books competition' in the subject line.
4. By submitting an entry to the Competition (pursuant to paragraph 2 above) you confirm your acceptance to these terms and conditions.
5. CVS may in its absolute discretion decide not to accept a particular post as an entry into the Competition if it deems the message to be inappropriate (including, without limitation, if such a post is or could be construed as offensive or libellous).
6. Only one entry will be counted per entrant via Facebook. Entries on behalf of another person will not be accepted and joint entries are not allowed.
7. The maximum height of books awarded will be 5ft 9inches. If your child is taller than this, CVS will still only issue books to the height of 5ft 9inches.
8. The closing date and time of the Competition is 23:59 on Saturday 31 March 2018 (the "**Closing Date**"). Entries received after the Closing Date will not be included in the prize draw.
9. There will be one prize and one winner will be chosen at random from all eligible entries.
10. The prize is the winner's child's height in books. These books are chosen and provided by CVS. The winning parent – or their child – is not entitled to choose the books included in the prize but CVS will do its best to make sure they will be appropriate for the winning child's age.
11. The winner will be notified via a reply to their Facebook post tagging them within five (5) working days of the Closing Date. If the winner fails to respond to this post within seven (7) days, CVS will re-draw and select a new winner of the prize (the same acceptance period will apply). If a winner rejects his or her prize, then the winner's prize will be forfeited and CVS shall be entitled to select another winner.
12. Details of the winner may be published on all of CVS's online channels from April 2018 (subject to agreement to publicity, see paragraph 17 below):

- a. www.computersharevoucherservices.com
 - b. www.Facebook.com/computersharevoucherservices
 - c. www.vouchersblog.com
 - d. <http://www.youtube.com/playlist?list=PL1D64756EB5FFB57C&feature=plcp>
 - e. email
13. CVS will send the prize to the winner within eight (8) weeks of their having accepted the prize.
 14. The prize is non-exchangeable, non-transferable and is not redeemable for cash or other prizes.
 15. CVS reserves the right to change the prize at its discretion or to offer an alternative of similar value in the event the original prize offered is not available.
 16. The winner and the winner's child may be required to take part in promotional activity including the use of his or her image and a quote in connection with publicity about the Competition.
 17. CVS requires the consent in writing (email is acceptable) of the parent, guardian or person with parental responsibility of the winning child – as they will be under 16 years of age – in order to publish the winner's name, age and town or city of residence on the sites mentioned in paragraph 12(a)-(e) above.
 18. CVS takes no responsibility for entries that are lost, delayed, misdirected or incomplete or cannot be delivered or entered for any technical or other reason. Proof of delivery of entry is not proof of receipt.
 19. No purchase is necessary.
 20. Personal data submitted as part of the Competition may be kept by CVS and its group companies and used for future promotional campaigns and updates. If you do not wish us to contact you with promotions and updates please email us at marketingcommunications@computershare.co.uk, with "parent unsubscribe" in the subject line. Any personal data submitted by the entrant will be used solely in accordance with current UK data protection legislation and CVS's privacy policy. Subject to publication in accordance with clauses 16 and 17, personal data will not be passed to third parties outside of CVS's group companies.
 21. CVS reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this Competition with or without prior notice. The decision of CVS in all matters relating to the Competition is final and binding.
 22. CVS shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, accidents, supervening legislation or any other circumstances amounting to force majeure.
 23. Information relating to the Competition may be made available via CVS's Facebook page (see para 12 above for details of these). However, Facebook shall not be held liable in any way whatsoever in connection with information made available via CVS's Facebook page. The Competition is in no way sponsored, endorsed or administered by, or associated with, Facebook. By entering the Competition, you are providing information to CVS and not to Facebook.

24. The Competition will be governed by and interpreted according to English law and the English courts shall have exclusive jurisdiction to deal with any disputes arising in connection with it.